

### Living with technology Helping your family to stay in control



## The workshop

We are going to cover:

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- 1. The technologies children, young people and their families are using
- 2. Some of the challenges and issues they bring
- 3. Some practical ideas and tools to help you to stay in control

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## What technologies are you and your family using?



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## Top 10 internet activities

Activity	Top 10 internet	op 10 internet activities carried out at least once a week, by age: 2012 (%)		
	5-7yrs	8-11yrs	12-15yrs	
Schoolwork / homework	38	67	82	
Online games	47	51	47	
Surfing / browsing	15	38	71	
Social networking	3	19	75	
Videos	9	25	56	
Music	7	19	53	
Avatar websites	33	36	15	
TV	24	21	28	
Wikipedia website	4	19	38	
Instant messaging	1	11	45	

\* Ofcom – March 2012







## Media in children's bedrooms

Activity	% of child	Iren who have the	following media	in their bedro	om (2012)		
	TV	Games console	DVD/Blu-ray	Digital TV	Internet (PC/Laptop)	Radio	Digital video (DVR)
3-4 year olds	33	15	17	8	1	3	4
5-7 year olds	43	36	24	14	3	7	6
8-11 year olds	58	60	31	21	14	19	8
12-15 year olds	73	64	41	37	39	30	14

\* Ofcom – March 2012











## Use of tablet computers

Activity	% of children who use a tablet computer		% of children who use a tablet computer	
	2010	2011	2012	
5-7 year olds	0	2	11	
8-11 year olds	2	6	13	
12-15 year olds	5	6	17	

\* Ofcom – March 2012







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## Smartphone ownership

Activity	% of children who own a smartphone	
	2011	2012
5-7 year olds	5	4
8-11 year olds	12	15
12-15 year olds	41	62

\* Ofcom – March 2012



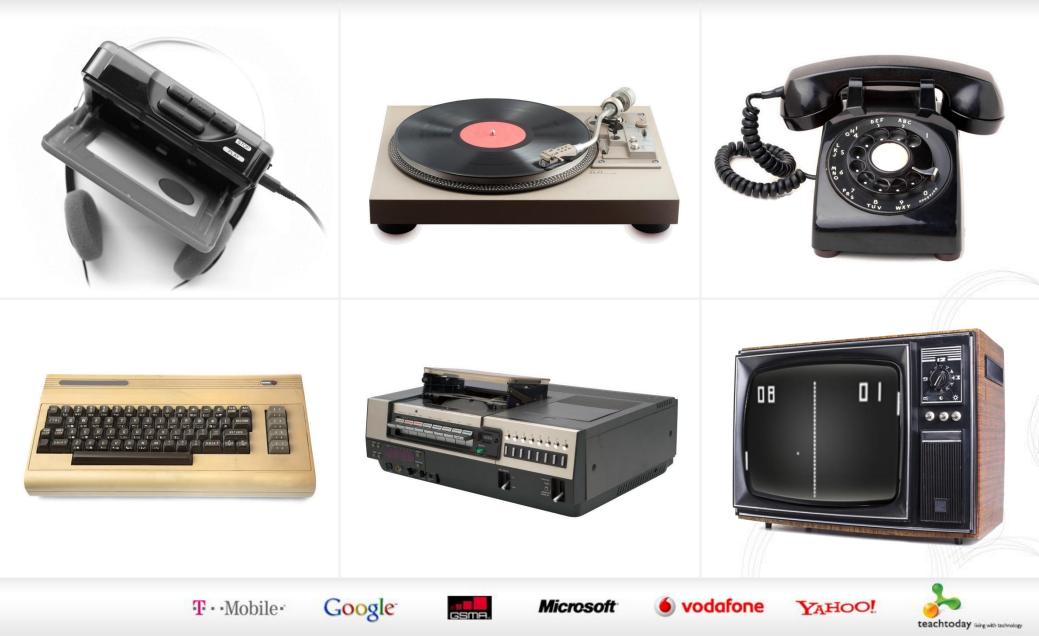
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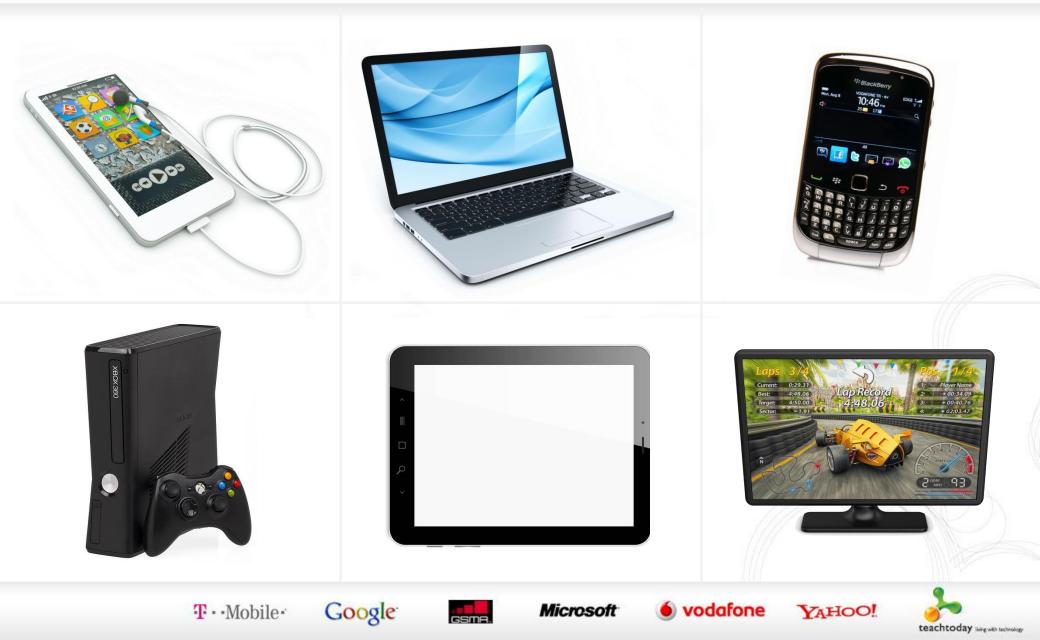




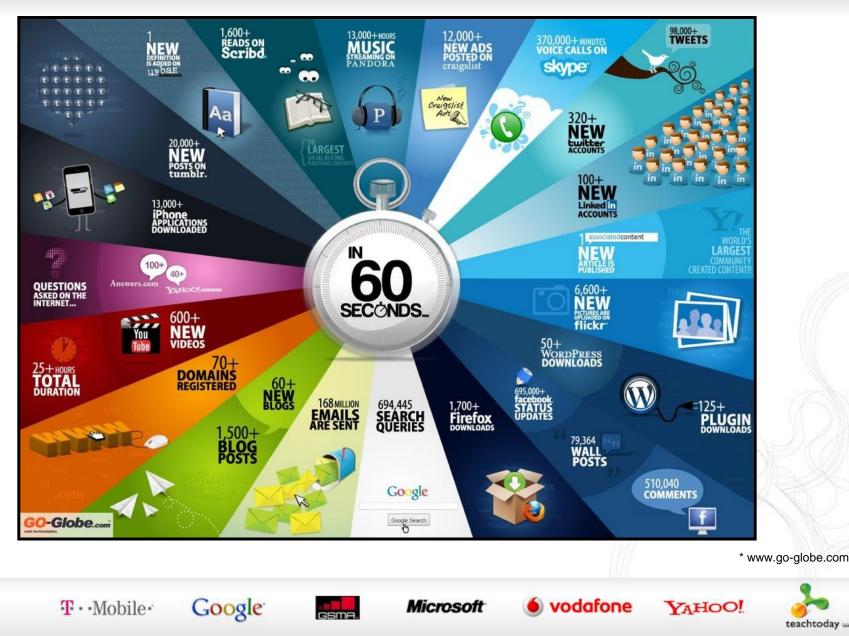
## Changing technologies



## Kids' technologies



### 60 seconds of the Internet



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## In the last 25 seconds...

... there have been:

- 264 new blog posts
- 245 members added on Facebook
- 14,699 tweets sent on Twitter
- 293,981 videos watched on YouTube
- 72,613,488 emails sent globally
- 587,962 searches made on Google

4,832,576 SMS's sent worldwide





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\* Gary Hayes Social Media Counts

## Changing use of the web

**WEB 2.0** \S Web 1.0 Downloading + Uploading Consuming + Creating and distributing + Personal Corporate + Converged media Separate media + Truly interactive Static vodafone T · · Mobile · Google Microsoft YAHOO!

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## Some things never change

Many things children do online are things they have always done...



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## Some things never change

... like looking up rude words!



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## Knowledge vs. wisdom

### Knowledge

Many children pick up technology quicker!





Understanding how to behave in a virtual world.







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## What are the main benefits of digital technologies for your family?



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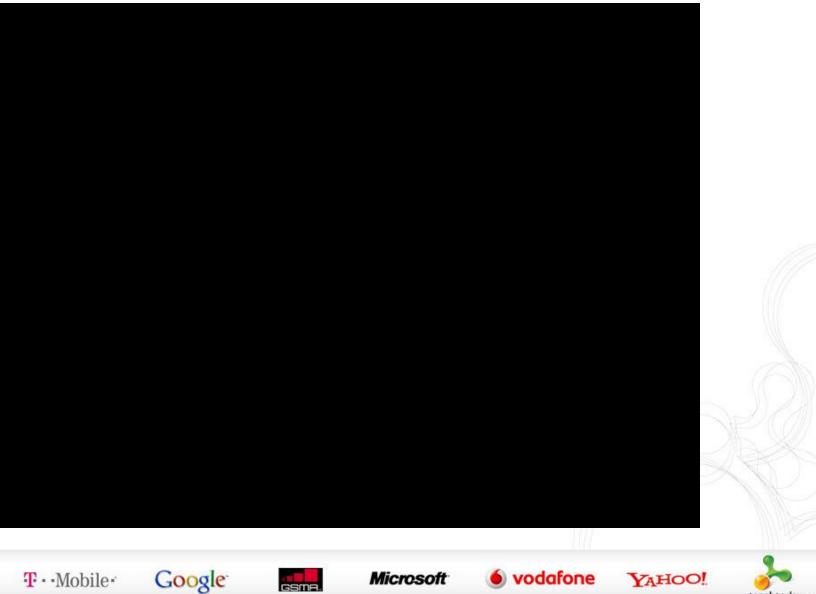




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## Parent Zone video



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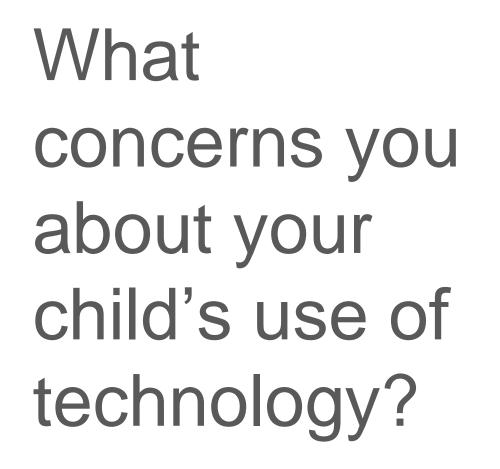






















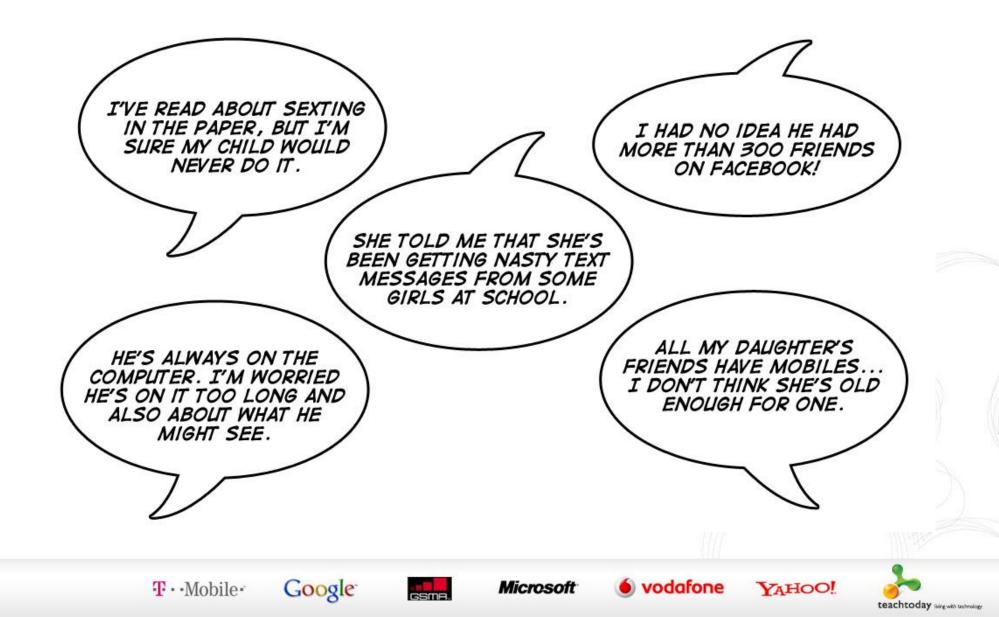
## Key challenges / issues



## Did you know...?



### You're not alone...



### But remember!

## YOU have the PARENTAL WISDOM





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## So... what should you do now?

#### **1. Get involved in your children's online activity at home and TALK**

Check you know what applications they are using, especially chat rooms and games played with others online. Ask who their 'e-pals' are. Get them to teach you about how things work.

#### 2. Support the school

Sign the Acceptable Use Policy and take an active interest in what your children are doing in ICT at school.

#### 3. Encourage Internet use that builds on offline activities

It helps to keep the computer in a family room not tucked away in a child's bedroom. Help your children to use the Internet for homework and leisure interests.

#### 4. Use some of the tools on the computer to help you

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## **Conversation starters**

If you're ever worried or confused about something that happens to you (or to one of your friends) on the internet or your mobile, you do know you can talk to me about it don't you? I'm sure I'll be able to help and I promise I won't just say I'll take your internet/mobile/games console away from you.

Lots of my friends are on Facebook, can you help me to set up my profile please?

When you play games, do you ever play against other people over the internet?

Do you go on the computer when you're at [insert name of friend]'s house? What kind of things do you do?

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show me how to download a few apps onto my mobile please?

Can you spare 10 minutes to

Have you ever Googled your or my name to see what comes up about you or me online?











## Tools

- Passwords
- ✓ Google SafeSearch
- ✓ YouTube Safety Mode
- Parental controls on your Internet service
   (e.g. BT Family Protection)
- Parental controls and separate accounts on your computer
- Parental controls on your mobile phone (e.g. Vodafone Content Control)

Google

- Parental controls on your games console
   (e.g. Nintendo DS and important control to turn off 3d for children under 7, Xbox and restriction of Xbox live)
- Facebook privacy controls









## 1. Passwords

Why are passwords so important?









## Passwords: what you can do

- Change passwords for important accounts regularly (banking, iTunes, Amazon, etc.)
- ✓ Make sure you know who knows them

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 Choose strong passwords (a good combination of uppercase and lowercase characters, numbers and symbols)















## 2. Google SafeSearch



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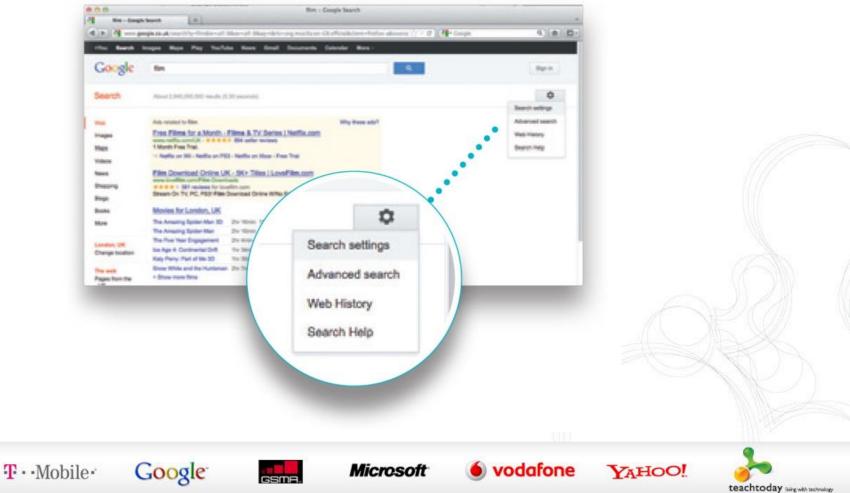


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## Google SafeSearch

SafeSearch helps you to keep adult content out of search results by screening websites that contain sexually-explicit content and removing them from the search results.





## 3. YouTube Safety Mode







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## YouTube Safety Mode



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# 4. Internet provider parental control









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## Internet provider parental control

- You can set different age limits for your children so you can make sure they only see content appropriate to their age
- They enable you to set limits on how long your child stays online and when they go online
- You can allow or block specific programs, like Instant Messenger, or hardware like webcams





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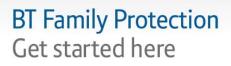






## Internet provider parental control





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## Getting started

1. Download McAfee Family Protection at

www.bt.com/familyprotection

- 2. Log in as administrator to create or change your settings
- The Family Summary page will open from here you can set up and control your users and their settings





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## What it does

✓ Web blocking – by category or by address

Chat	Gambling	[ Hews	ET au comme a comme
Chat			Social Hetworking
	I▼ Games	Mudity	C Sports
✓ Dating	₩ Hate Sites	Personal Info	T Stocks
Distasteful	₩ Illegal	Pornography	Swimsuits
🔽 Drugs	Job Search	Profamity	Tobacco
E-Commerce	□ Jokes	School Cheating	Violence
Entertainment	I Lingerie	C Search Engines	Weapons
🔽 Free Mail	🔽 Message Boards	Search Terms	
			Save Categories











# What it does

- Allows you to set up safe searching  $\checkmark$
- Set filters for YouTube
- Block media players
- Set controls for American TV sites (UK coming soon)  $\checkmark$
- Monitor music downloading  $\checkmark$





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# What it does

Allows you to:

- ✓ Block email addresses
- Block and/or monitor Instant Messenger
- Block online gaming and gaming websites

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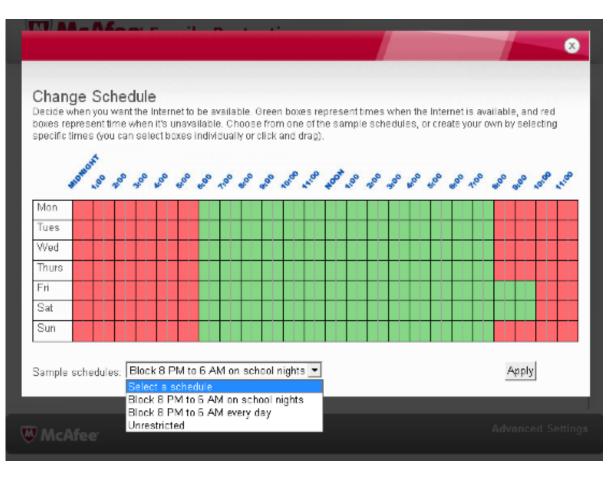






# What it does

✓ Allows you to set time limits for online use















# 5. Parental Controls on your computer





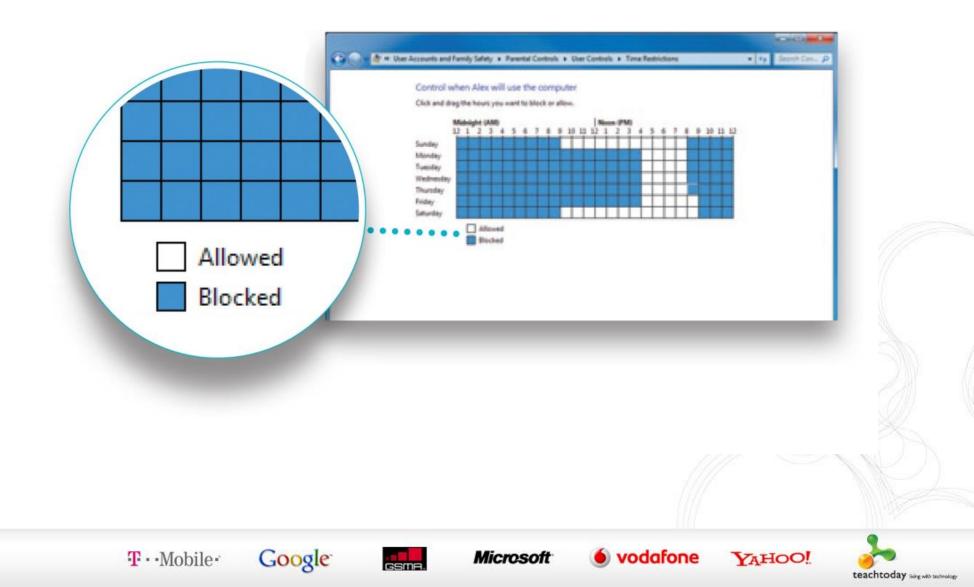


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# **Computer Parental Controls**





# 6. Parental Controls on your mobile



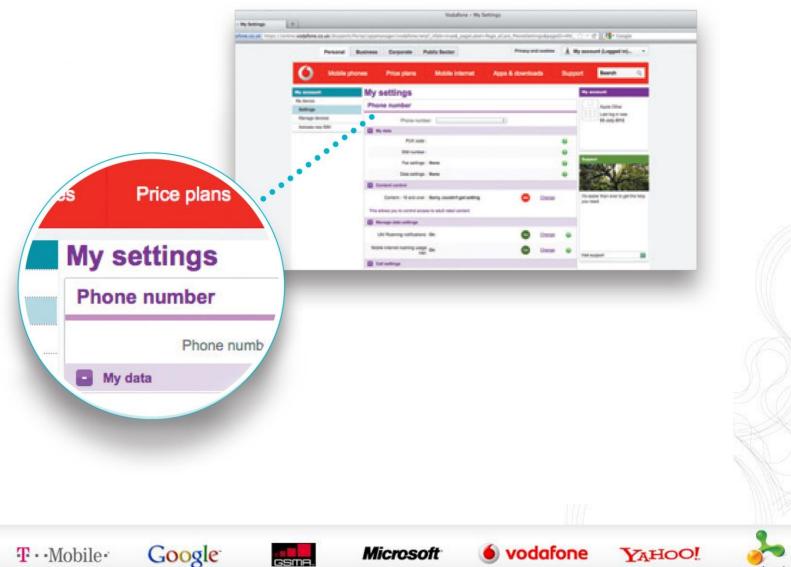






YAHOO!

### **Mobile Parental Controls**



# Mobile Parental Controls



#### **Digital Parenting magazine**

Expert View articles, 'How to' guides and Take Action checklists will help you feel more confident about getting involved













# 7. Parental Controls on your games console







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### **Console Parental Controls**

Off     Ratings and Content   Family Timer   Xbox LIVE Access   Xbox LIVE Membership Creation   Change Pass Code   Reset to Default Settings   Save and Exit	• On	Current Settings	
Ratings and Content     TV Rating: TV 14       Family Timer     Explor Content: Blocked       Xbox LIVE Access     Explor Content: Blocked       Xbox LIVE Membership Creation     Explor Content: Blocked       Change Pass Code     Explor Content: Blocked       Reset to Default Settings     Explor Content: Blocked	Off	Game Rating: T Movie Rating: PG-13	
Family Timer Xbox LIVE Access Xbox LIVE Membership Creation Change Pass Code Reset to Default Settings Save and Exit	Rations and Content	TV Rating: TV-14 Explicit Content: Blocked	
Xbox LIVE Access Xbox LIVE Membership Creation Change Pass Code Reset to Default Settings Save and Exit	the second s	Unrated Content: Blocked	
Change Pass Code Reset to Default Settings Save and Exit		Restrict games, moving, and TV shares by rating, warrange game exceptions, and decisis scheduler unrelated as explicit contains care for played on this contains	1000
Change Pass Code Reset to Default Settings Save and Exit			
Save and Exit	Change Pass Code		
et 💼 Back	Reset to Default Settings		
	Save and Exit		

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# 8. Facebook privacy controls



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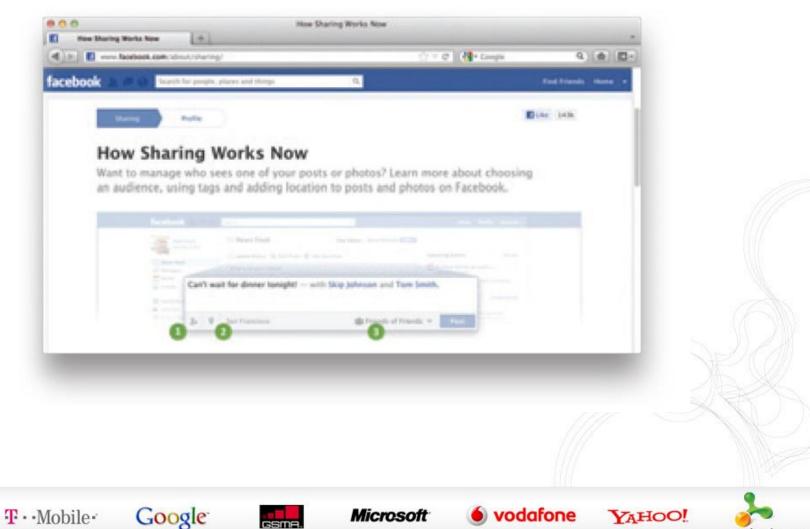
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### Facebook privacy controls



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# Sharing on Facebook

- Click on 'customise settings' in the 'Sharing on Facebook' section
- Choose who your child is happy seeing and commenting on things they share, post or are tagged in – your child can choose 'Everyone', 'Friends' of Friends' or 'Friends'











# **Basic directory information**

- Certain information is visible to everyone on Facebook and can't be customised
- ✓ Other basic settings can be changed
- Go to 'Account/Privacy Settings'
- Click on 'View Settings' in the 'Basic Directory Information'
- ✓ Decide who can see particular information

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# Applications and websites

- This section controls what information is shared with applications, games and websites
- Click edit settings to choose things like 'who can see your recent games and application activity'





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# **Block lists**

- This lets your child block certain people from interacting with them, or seeing their information
- Click on 'Edit your lists' and you can enter in the name and email address of people your child wants to block





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# Summary – what can you do?

- Take 10 minutes to look at and set the parental controls on all the  $\checkmark$ devices in your home
- Go through the Facebook privacy controls with your child and any  $\checkmark$ other social networks
- Set SafeSearch  $\checkmark$





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# Looking for more information?







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# Useful links

- Teachtoday: www.teachtoday.eu
- Vodafone Digital Parenting: vodafone.com/parents
- Mumsnet: www.mumsnet.com
- ParentPort: www.parentport.org.uk
- The Parent Zone: www.theparentzone.co.uk
- Child Exploitation & Online Protection Centre: www.ceop.police.uk
- Missing & Exploited Children: www.missingkids.com
- Childnet International: www.childnet.com

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- CEOP: www.thinkuknow.co.uk/parents/parentsguide
- UK Safer Internet Centre: www.saferinternet.org.uk















# Any questions?

Contact the helpline we've set up on: XXX XXX XXXX

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